CSS Director Interview

1. What have you/has the agency done in the last year to educate staff and stakeholders on the EBP?

2. What have you/has the agency/executive team done to increase fidelity or CE outcomes in the past year?

3. What process do you have in place to monitor and improve fidelity (other than relying on your SE team leader to do this)?

4. What barriers/facilitators have you encountered with implementation in the past year?

5. What process do you have in place for identifying barriers/facilitators and strategies for overcoming barriers?

6. How many people does your CSS program serve?
7. Does your agency include questions about interest in employment on all annual (or semi-annual) assessment or treatment plan reviews.

8. How does your agency support ways for clients to share work stories with other clients and staff and how often? (e.g., agency-wide employment recognition events, in-service training, peer support groups, agency newsletter articles, invited speakers at client treatment groups, etc.) at twice a year.

9. Agency measures rates of competitive employment on at least a quarterly basis and shares outcomes with staff, board and funders.